



# FEDERAL SUPPLY SERVICE AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICELIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system.

The Internet address for

GSA Advantage!"

is: www.GSAAdvantage.gov

## **GSA Multiple Award Schedule**

## General Purpose Commercial Information Technology Equipment, Software, and Services

## **Awarded Special Item Numbers (SINs)**

Special Item Number 33411 - Purchasing of New Electronic Equipment

Special Item Number 811212 - Computer and Office Machine Repair and Maintenance

**Special Item Number 511210 - Software Licenses** 

Special Item Number 54151 - Maintenance of Software Services

Special Item Number 54151S - Information Technology Professional Services

Special Item Number OLM - Order Level Materials (OLM)

Please see the GSA Federal Supply Classes (FSC) per Special Item Number (SIN) on the following pages.

Contract Number: GS-35F-0199R

Period Covered by Contract: 12/14/2004 through 12/13/2024

Price List current through Modification PO-0113 effective August 6, 2020

**Prices Shown Herein are Net (discount deducted)** 

**CROSS MATCH TECHNOLOGIES, INC.** 

3950 RCA BOULEVARD, SUITE 5001 PALM BEACH GARDENS, FL 33410-4227

Phone – Palm Beach Gardens, FL: +1 651-622-1650

Arlington, VA: +1 703-841-6280

Phone Toll Free U.S., Canada and the Mediterranean – Palm Beach Gardens, FL: +1 866-725-3926

www.Crossmatch.com

**Business Size: Large** 

For more information on ordering from Federal Supply Schedules, click on the <u>U.S. General Services Administration</u> link at <a href="http://www.gsa.gov/">http://www.gsa.gov/</a>





Contract Number : GS-35F-0199R

## **GSA Product Service Code (PSC) Product and Service Codes per Awarded SIN**

#### SPECIAL ITEM NUMBER 33411 PURCHASING OF NEW ELECTRONIC EQUIPMENT

<u>PSC 7010</u> – Purchase of new electronic equipment; Includes desktop, laptop, tablet computers (including rugged), servers, storage equipment, hyperconverged integrated systems, supercomputers, routers, switches and other communications equipment, IT security equipment (hardware based firewalls), audio and video (AV) equipment, public address systems, monitors/displays, sensors and other Internet of Things (IOT) devices, printers and Multi-Function Device (MFD) equipment, broadcast band radio, two-way radio (LMR), microwave radio equipment, satellite communications equipment, radio transmitters/receivers (airborne), radio navigation equipment/antennas, optical/imaging systems, and associated peripherals required for operations (such as controllers, connectors, cables, drivers, adapters, etc., ancillary installation of any equipment purchased.

## SPECIAL ITEM NUMBER 811212 – COMPUTER AND OFFICE MACHINE REPAIR AND MAINTENANCE

<u>PSC J070</u> – Maintenance of Equipment, Repair Services and/or Repair/Spare Parts; Maintenance, Repair Service, and Repair Parts/Spare Parts for Government-Owned General Purpose Commercial Information Technology Equipment, Radio/Telephone Equipment

#### **SPECIAL ITEM NUMBER 511210 - SOFTWARE LICENSES**

PSC 7030 – Software Licenses; Includes both term and perpetual software licenses and maintenance.

#### SPECIAL ITEM NUMBER 54151 - MAINTENANCE OF SOFTWARE SERVICES

<u>PSC J070</u> – Software Maintenance Services; Software maintenance services creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance services includes person-to-person communications regardless of the medium used to communicate: telephone support, online technical support, customized support, and/or technical expertise which are charged commercially.

### SPECIAL ITEM NUMBER 54151S - INFORMATION TECHNOLOGY PROFESSIONAL SERVICES

<u>PSC D399</u> – Information Technology Professional Services; IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records management, and testing.

## SPECIAL ITEM NUMBER OLM - ORDER-LEVEL MATERIALS (OLM)

<u>PSC 0000</u> – Order-Level Materials (OLM); OLMs are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level. Since OLMs are identified and acquired at the order level, the ordering contracting officer (OCO) is responsible for making a fair and reasonable price determination for all OLMs. OLMs are procured under a special ordering procedure that simplifies the process for acquiring supplies and services necessary to support individual task or delivery orders placed against a Schedule contract or BPA. Using this new procedure, ancillary supplies and services not known at the time of the Schedule award may be included and priced at the order level.





Solicitation Number: 47QSMD20R0001 (previously FCIS-JB-980001-B)

## **CUSTOMER INFORMATION**

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## **CUSTOMER INFORMATION**

## 1. AWARDED SINS

#### 1.1. Table of Awarded Special Items Numbers

Special Item Number	Description	Prices
33411	Purchasing of New Electronic Equipment	As Indicated on Attached Price List
811212	Computer and Office Machine Repair and Maintenance	As Indicated on Attached Price List
511210	Software Licenses	As Indicated on Attached Price List
54151	Maintenance of Software Services	As Indicated on Attached Price List
54151S	Information Technology Professional Services	As Indicated on Attached Price List
OLM	Order Level Materials (OLM)	As Quoted Per Order

#### 1.2. Identification of the Lowest Priced Model Number and Lowest Unit Price

For our lowest priced model and the lowest price, please see our GSA price list.

## 1.3. Hourly Rates

Crossmatch charges an hourly rate for Professional Services.

SIN	Commercial Job Title	Skills	Education Level
54151\$	ANALYST II	Identifies and documents requirements for systems and solutions	BS, equivalent
54151S	HARDWARE ENGINEER II	On-site Installation; Sets up biometric enrollment environments	BS, equivalent
54151S	PROJECT MANAGER I	Project management for entire project	BA, BS, equivalent
54151S	PROJECT MANAGER II	Project management for entire project	BA, BS, equivalent
54151S	QUALITY ASSURANCE ANALYST I	Quality Assurance Testing	BA, BS, equivalent
54151S	QUALITY ASSURANCE ANALYST II	Quality Assurance Testing	BA, BS, equivalent
54151S	SOFTWARE ENGINEER I	Development Customization / Tech Design	BS, equivalent
54151S	SOFTWARE ENGINEER II	Development Customization / Tech Design	BS, equivalent
54151S	SOFTWARE ENGINEER III	Development Customization / Development Management	BS, equivalent

#### 2. MAXIMUM ORDER

Special Item Number	Description	Maximum Order Level
33411	Purchasing of New Electronic Equipment	\$500,000
811212	Computer and Office Machine Repair and Maintenance	\$500,000
511210	Software Licenses	\$500,000
54151	Maintenance of Software Services	\$500,000
54151S	Information Technology Professional Services	\$500,000
OLM	Order Level Materials (OLM)	\$250,000

## 3. MINIMUM ORDER

The Minimum Order value of orders to be issued is \$100.00.

## 4. GEOGRAPHIC SCOPE OF THE CONTRACT

The geographic scope of the contract will be domestic and overseas delivery.

## 5. Point(s) of Production

Crossmatch products are manufactured in Palm Beach Gardens, Florida, USA; Germany; and Mexico. Please See GSA Price List section for Country of Origin (COO) for each specific product.





#### 6. DISCOUNTS

Prices shown (see GSA Price List) are NET prices. Basic discounts have been deducted. Volume discounts offered per SIN are outlined below.

#### 7. QUANTITY DISCOUNTS

Crossmatch offers quantity volume discounts off list price as outlined below.

7.1. Quantity for SPECIAL ITEM NUMBER 33411 – Equipment that is Contractor product, systems and solutions

Qty 16-49: 12% discount off list price 15 % discount off list price 20 % discount off list price

7.2. Quantity for SPECIAL ITEM NUMBER 33411 – Equipment that is integrated peripherals or accessories in Contractor systems

None.

7.3. Quantity for SPECIAL ITEM NUMBER 811212.

Qty 16-49: 12% discount off list price Qty 50-149: 15 % discount off list price Qty 150+: 20 % discount off list price

7.4. Quantity for SPECIAL ITEM NUMBER 511210 for non-server based Software Licenses

Qty 16-49: 12% discount off list price 15 % discount off list price Qty 150+: 20 % discount off list price

7.5. Quantity for SPECIAL ITEM NUMBER 511210 for server based Software Licenses

None.

7.6. Quantity for SPECIAL ITEM NUMBER 54151 for Software Maintenance Services

None.

7.7. Quantity for SPECIAL ITEM NUMBER OLM for Order-Level Materials

None.

## 8. PROMPT PAYMENT TERMS

Prompt payment discount: 1% - 15 days from receipt of invoice or date of acceptance, whichever is later. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

#### 9. GOVERNMENT PURCHASE CARDS

Government purchase cards are accepted at or below the micro-purchase threshold.

Government purchase cards are accepted above the micro-purchase threshold.

## 10. FOREIGN ITEMS

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended. Please see Price List for specific Country of Origin for each product.





## 11. DELIVERY TERMS

#### 11.1. Time of Delivery

The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

#### SPECIAL ITEM NUMBER

33411, 811212, 511210, 54151

**54151S** 

**OLM** 

#### **DELIVERY TIME (Days ARO)**

30 Days or as negotiated between the ordering activity and Crossmatch

As negotiated between the ordering activity and Crossmatch

as negotiated between the ordering activity and Crossmatch

#### 11.2. Expedited Delivery

Items available for expedited delivery are noted in this price list.

#### 11.3. Overnight and 2-day delivery

The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery

### 11.4. Urgent Requirements

When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

## 12. F.O.B. POINT(s)

#### 12.1. Domestic Delivery

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

<u>Domestic FOB Destination</u> delivery is offered FOB Destination with freight included in the Domestic delivery price. See GSA Price List.

#### 12.2. Overseas Delivery

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Overseas FOB Origin-Crossmatch Facility delivery is offered FOB Origin with freight being invoiced.

## 13. ORDERING ADDRESS AND ORDERING PROCEDURES

#### 13.1. Ordering Address

Crossmatch ordering address is 3950 RCA Boulevard, Suite 5001, Palm Beach Gardens, Florida 33410, U.S.A.

#### 13.2. Ordering Procedures

**Order Placement** 

via email: orderprocessing@crossmatch.com

Telephone: +1 561-622-1650 Facsimile: +1 561-622-9938





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Ordering activities to obtain technical and/or ordering assistance by calling the following numbers M-F, 8:30 AM – 5:30 PM EST: Toll Free U.S., Canada and the Mediterranean: 866-725-3926 or International: +1-561-622-1650

#### 14. PAYMENT ADDRESS AND WIRE INSTRUCTIONS

14.1. Remit payment in USD currency by check via first class U.S. Mail to:

CROSS MATCH TECHNOLOGIES, INC. 3950 RCA Boulevard, Suite 5001 Palm Beach Gardens, FL 33410 Country: United States

14.2. Domestic Wire Transfer via FEDWIRE to ABA Number:

## **DOMESTIC PAYMENT – CURRENCY U.S. Dollars**

#### Domestic Wire Transfer via FEDWIRE to ABA number. **Remit Payment by Check First** Class Mail. **CROSS MATCH TECHNOLOGIES, INC.** WIRE TO: (Intermediary Bank) **BNY MELLON** 3950 RCA Boulevard, Suite 5001 1 Wall St, NY, NY 10286 Palm Beach Gardens, FL 33410 Fedwire (ABA) Routing No: 021000018 **County: Palm Beach** FAVOR OF: (Beneficiary Bank) SEB (Skandinaviska Enskilda Banken) NY **Country: United States** 245 Park Avenue, 33rd Fl., NY, NY 10167 Account No: 8900439688 **Account Name: Cross Match Technologies FURTHER CREDIT TO: (Beneficiary)** Account No: 8788

	INTERNATIONAL PAYMENT FOR MULTI-CURRENCY WIRE TRANSFER Paying financial institution to advise their U.S. correspondent to pay as follows:									
Curr	ency: Euro (EUR)		tish Pound Sterling (GBP)							
Receiving Bank (Pay To):  Swift Code:	Skandinaviska Enskilda Banken Sweden	Receiving Bank (Pay To): Swift Code:	Skandinaviska Enskilda Banken London ESSEGB2LXXX	WIRE TO: (Intermediary Bank)	BNY MELLON 1 Wall St, NY, NY 10286 SWIFT Code: IRVTUS3N					
Beneficiary (For credit to):	CROSS MATCH TECHNOLOGIES, INC. SE0350000000057468278385	Beneficiary (For credit to):  IBAN  Sort Code:	CROSS MATCH TECHNOLOGIES, INC. GB62ESSE40486564094003	FAVOR OF : (Beneficiary Bank)	SEB (Skandinaviska Enskilda Banken) NY 245 Park Avenue, 33 <sup>rd</sup> Fl., NY, NY 10167 SWIFT Code: ESSEUS33					
Beneficiary Account Number:	57468278385	Beneficiary Account Number:	64094003	FURTHER CREDIT TO: (Beneficiary)	Account Name: Cross Match Technologies Account No: 8788					
For all incor	ming foreign currency wire	es, please conta	ct our Foreign Exchange Tra	ading Desk at (888) 313	-4029 or +1 (408) 654-7774					

Payment activities may obtain assistance by calling Cross Match Technologies, Inc. Accounts Receivable at the following numbers M-F, 8:30 AM – 5:30 PM EST:

Toll Free U.S., Canada and the Mediterranean: +1-866-725-3926 International: +1-561-622-1650

## 15. WARRANTY PROVISION

Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.





Contract Number : GS-35F-0199R

Cross Match Technologies, Inc. ("Crossmatch") warrants that the Crossmatch Equipment you have purchased will be free from defects in material and workmanship in normal service and under normal conditions for a period of one year from the date of shipment. Normal service and normal conditions are defined in the documentation. This Limited Warranty is subject to the terms and conditions set forth below.

Repair or Replacement: Unless otherwise stated herein, the sole obligation of Cross Match and your exclusive remedy and recourse under this Limited Warranty is for Crossmatch, at its sole election, to either (i) repair the suspected defective Equipment and return the same to you or (ii) replace the suspected defective Equipment, all on the terms set forth below. The repair or replacement will provide you with Equipment which, in Crossmatch's opinion, performs consistently with its age and usage.

If you become aware that your Crossmatch Equipment is defective in material or workmanship in normal service and under normal conditions during its one year Limited Warranty period, then you must promptly contact Crossmatch's Customer Care Center between Monday through Friday, 8:00am to 6:00pm EST, excluding Crossmatch holidays, describe the suspected defect in detail and request a Return Merchandise Authorization ("RMA") number prior to sending the affected Product for repair or requesting a replacement product. Please see your product manual for more information on RMA's. You will pay the freight to send the Equipment to Crossmatch's designated Service Center, and Crossmatch will pay the freight to return the repaired Equipment to you. Each repaired or replacement Equipment is warranted (as set forth herein) for the remaining portion of the original one year Limited Warranty.

Limitations: This limited warranty does not cover visits to repair the Crossmatch Equipment at your premises, or the commissioning of the Equipment on site. This Limited Warranty is not a warranty, guarantee or promise that your Crossmatch Equipment will conform to its specification or will not fail.

Crossmatch shall incur no liability under this Limited Warranty and this Limited Warranty is voidable by Crossmatch if in Crossmatch's sole reasonable opinion: (a) the Equipment is used other than under normal use and under proper environmental and/or electrical conditions, as specified in the manual; (b) the Equipment is not maintained as specified in the equipment manual; (c) the Equipment is subject to abuse, misuse, neglect, accident, flooding, storm, lightning, power surges, dirty power, third-party errors or omissions, or acts of God; (d) the Equipment is modified or altered (unless expressly authorized in writing by Crossmatch); (e) the Equipment is installed or used in combination or in assembly with equipment not supplied or authorized by Crossmatch; (f) there is a failure to follow specific restrictions or operating instructions; (g) database recovery, (h) Crossmatch on-site support, (i) remedial customer training; (j) user or virus caused software reloads; (k) data migration to new platform; or (l) payment for the Equipment has not been timely made.

The Limited Warranty does not cover nondurable consumable items including, but not limited to, batteries, paper, silicon pads, cleaning solution, towels, printer cartridges and cables. Replacement supplies of these items may be ordered by contacting Crossmatch Sales at 866-725-3926 (toll free in the US) or 561-622-9722. This Limited Warranty does not cover third party peripheral equipment (such as laptops and printers) that is not connected or otherwise used in conjunction with the Crossmatch Equipment. Customers should contact the manufacturer of such third party equipment regarding suspected defects in such equipment.

Crossmatch's obligations hereunder are contingent upon your providing the Equipment serial number as proof-of-purchase, and upon Crossmatch's determination that the suspected malfunction is actually due to defects in material or workmanship.

Crossmatch reserves the right to improve/modify equipment at any time, at its sole discretion, as it deems necessary.

The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose as described in the documentation.

Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows: Receiving, 3960 RCA Boulevard, Suite 6001, Palm Beach Gardens, FL 33410.

#### 16. EXPORT PACKING CHARGES

Export packing is available. Prices will be quoted upon request.

#### 17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE (ANY THRESHOLDS ABOVE THE MICRO-PURCHASE LEVEL)

Payment by Government Charge Card (552.232-77 NOV 2009)





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#### **17.1.** Definitions.

- **17.1.1.** "Governmentwide commercial purchase card" means a uniquely numbered charge card issued by a contractor under the GSA SmartPay ® program contract for Fleet, Travel, and Purchase Card Services to named individual Government employees or entities to pay for official Government purchases.
- **17.1.2.** "Oral order" means an order placed orally either in person or by telephone.
- **17.2.** At the option of the Government, Crossmatch agrees to accept payments of \$3,000.00 (Micro-purchase threshold) down to \$100.00 USD for written orders made by using the Governmentwide commercial purchase card. For security, Oral Orders cannot be accepted.
- **17.3.** At the option of the Government, Crossmatch agrees to accept payments up to \$25,000 USD for written orders made by using the Governmentwide commercial purchase card. For security, Oral Orders cannot be accepted.
- 17.4. Crossmatch shall not process a transaction for payment using the charge card until the purchased supplies have been shipped or services performed. Unless the cardholder requests correction or replacement of a defective or faulty item under other contract requirements, Crossmatch must immediately credit a cardholder's account for items returned as defective or faulty.
- **17.5.** Payments made using the Governmentwide commercial purchase card are not eligible for any negotiated prompt payment discount. Payment made using a Government debit card will receive the applicable prompt payment discount.

[Title 48, Vol. 4, FAR Chp. 5, GSA SubChp. H, Part 552, Subpart 552.2 – 01-OCT-2012]

#### 18. TERMS AND CONDITIONS OF MAINTENANCE

#### 18.1. Service Areas

The maintenance and repair service rates listed herein are applicable to any ordering activity location within a 100 mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be stated in paragraphs 8.d and 9.d of this Special Item Number 811212.

When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below SHIPPING ADDRESS:

Cross Match Technologies, Inc., Receiving, 3960 RCA Boulevard, Suite 6001, Palm Beach Gardens, FL 33410

#### 18.2. Maintenance Order

Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 811212). Automatic acceptance of order renewals for maintenance service shall apply for machines which may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.

The Contractor shall honor orders for maintenance for the duration of the contract period or a lessor period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.

Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.





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#### 18.3. Repair Service and Repair Parts/Spare Parts Orders

Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.

When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

#### 18.4. Loss or Damage

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

#### 18.5. Scope

- **18.5.1.** The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.
- **18.5.2.** Equipment placed under maintenance service shall be in good operating condition.
- **18.5.3.** In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.
- **18.5.4.** Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
- **18.5.5.** If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 811212 (or outside the scope of this contract).

#### 18.6. Responsibilities of the Ordering Activity

- **18.6.1.** Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.
- **18.6.2.** Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.

### 18.7. Responsibilities of the Contractor

For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.

#### 18.8. Maintenance Rate Provisions

**18.8.1.** The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.

#### 18.8.2. Regular Hours

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.





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## 18.8.3. After Hours

Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Periods of less than one hour will be prorated to the nearest quarter hour.

#### 18.8.4. Travel and Transportation

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be: \$750 per day, portal to portal.

## 18.9. Repair Service Rate Provisions

### 18.9.1. Charges

Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.

#### 18.9.2. Multiple Machines

When repairs are ordered by an ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

## 18.9.3. Travel or Transportation

#### 18.9.3.1. At the Contractor's Shop

When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.

The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

#### 18.9.3.2. At the Ordering Activity Location (Within Established Service Areas)

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.

## 18.9.3.3. At the Ordering Activity Location (Outside Established Service Areas)

The repair service rates listed for subparagraph (2) above apply, except that a travel charge of \$0.0 per mile for repairmen will apply to the round-trip distance between the geographic limits of the applicable service area and the ordering activity location. Such charge will apply as an additional charge, but it will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop.

When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.





#### 18.9.4. Labor Rates

#### 18.9.4.1. Regular Hours

The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., EST, Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

#### **18.9.4.2.** After Hours

When the ordering activity requires that repair service be performed outside the Regular Hours defined above, except Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The Regular Hours rates defined above shall apply when repair service is requested during Regular Hours, but performed After Hours at the convenience of the Contractor.

#### 18.9.4.3. Sundays and Holidays

When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates listed herein shall apply. When repair service is requested to be performed during Regular Hours and/or After Hours, but is performed at the convenience of the Contractor on Sundays or Holidays observed at the ordering activity location, the Regular Hours and/or After Hours repair service rates, as applicable, shall apply.

#### 18.10. Repair Service Rates Table

LOCATION	Regular Hours Minimum Charge*	After Hours – Hourly Rate**	Sundays - Hourly Rate**	Holidays – Hourly Rate
Contractor's Facility	\$150.00	\$150.00	\$225.00	\$300.00
Ordering Activity's Location (Within Established Service Areas)	\$375.00	\$125.00	\$150.00	\$200.00
Ordering Activity's Location (Outside Established Service Areas)	\$375.00	\$125.00	\$150.00	\$200.00

<sup>\*</sup>Minimum Charges includes four (4) full active repair hours.

### 18.11. Repair Parts/Spare Parts Rate Provisions

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's GSA Products pricelist attached hereto.

#### 18.12. Guarantee/Warranty – Repair Service and Repair Parts/Spare Parts

#### 18.12.1. Repair Service

All repair work will be guaranteed/warranted for a period of ninety (90) days.

## **18.12.2.** Repair Parts/Spare Parts

All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period of ninety (90) days.

<sup>\*\*</sup>Fractional Hours: At the end of the repair activity, the total hours charged will be prorated to the nearest quarter hour.





#### 18.13. Invoices and Payments

#### 18.13.1. Maintenance Service

**18.13.1.1.** Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

**18.13.1.2.** Payment for maintenance service of less than one month's duration shall be prorated at 1/30<sup>th</sup> of the monthly rate for each calendar day.

#### 18.13.2. Repair Service and Repair Parts/Spare Parts

- **18.13.2.1.** Invoices for Repair Service and parts shall be submitted by the Contractor as soon as possible after completion of work.
- **18.13.2.2.** Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used.
- **18.13.2.3.** Invoices shall be submitted separately to each ordering activity office ordering services under the contract.
- **18.13.2.4.** The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with the Repair Parts Rate Provisions, above. PROMPT PAYMENT DISCOUNT, IF APPLICBLE, WHALL BE SHOWN ON THE INVOICE.

#### 18.14. EQUIPMENT MAINTENANCE – FIRST YEAR (SIN 33411)

This Maintenance Plan applies to the Crossmatch Equipment purchased in the applicable purchase order during the Limited Warranty period. Purchaser-furnished equipment or software, third party software or End User-furnished equipment is not eligible. This plan shall not apply to any software product.

Term: This Maintenance Plan is co-terminus with the Limited Warranty.

Coverage: This Maintenance Plan expressly incorporates the terms and conditions of the Limited Warranty in effect as of the date hereof; provided, however, that in the event of any conflict between the terms and conditions of the Limited Warranty and this Maintenance Plan, the terms and conditions of this Maintenance Plan shall prevail.

In addition to the terms and conditions of the Limited Warranty, this Maintenance Plan provides the following additional features:

- Purchasers may report any defects in the Equipment by contacting Crossmatch's Customer Care Center twenty-four (24) hours a day, seven days per week, excluding national holidays. Once the defect is verified by Customer Care Center, Crossmatch will ship replacement equipment no later than the next business day to locations within the United States. Cross shipment is not available to international locations. Crossmatch will also facilitate the return of the defective equipment. With certain equipment, the Purchaser may be required to transmit to Crossmatch certain electronic files so that the replacement unit can be preconfigured prior to shipment. The Purchaser must pack the defective unit and make it available to Crossmatch's common carrier agent at the time of scheduled pickup. Not doing so may result in extra charges to the Purchaser. Purchaser is responsible for removing all Purchaser data and/or personally identifiable information from any equipment prior to shipping the defective unit to Crossmatch. All data and or personally identifiable information on any Crossmatch Equipment or parts thereof, in either case, replaced repaired by Crossmatch will be erased by Crossmatch in a manner so as to be unrecoverable.
- For an additional charge (Part #930158) Maintenance Plan covers third party peripheral equipment (such as laptops and printers) that were purchased from Crossmatch in conjunction with the purchase of the Crossmatch Equipment

The purchase of this Maintenance Plan is a final sale. This Maintenance Plan is neither returnable nor refundable.

#### 18.15. EQUIPMENT MAINTENANCE – POST WARRANTY (SIN 33411)

Equipment Eligibility: The contract period for the Maintenance Plan commences after the Limited Warranty or First Year Maintenance Plan ends. Equipment is eligible for a Maintenance Plan provided that the warranty has not expired. Any





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such Equipment deemed ineligible by reason of not being covered by a current warranty is subject to a technical audit conducted by Crossmatch prior to the Equipment being eligible for a Maintenance Plan. This audit may be conducted onsite or through a remote data connection to the Equipment. If the result of the audit indicates the Equipment is ineligible for Maintenance, Crossmatch will indicate what changes to the Equipment are required to make the Equipment eligible. The audit and any required changes to the Equipment are a billable service at the hourly and material rates in effect at the time the service is ordered. This Maintenance Plan shall not apply to any software, purchaser-furnished equipment or

software, third party software or End User-furnished equipment.

Fees and Charges: The prices for the Maintenance Plan can be found in the Crossmatch Price List in effect at the time the plan is purchased. Services requested by Purchaser and delivered by Crossmatch that are outside the scope of the

Maintenance Plan are billable to Purchaser at Crossmatch's hourly and material prices in effect at the time of service.

Technical Support: This Maintenance Plan provides Purchaser with post-warranty remedies for Equipment defects. To obtain service under this Maintenance Plan, Purchaser must contact the Crossmatch Customer Care Center. Purchasers may report any defects in the Equipment by contacting Crossmatch's Customer Care Center twenty-four (24) hours a day, seven days per week, excluding national holidays. Once the defect is verified by Customer Care Center, Crossmatch will ship replacement equipment no later than the next business day to locations in the United States. Crossmatch will also facilitate the return of the defective equipment. With certain equipment, the Purchaser may be required to transmit to Crossmatch certain electronic files so that the replacement unit can be preconfigured prior to shipment. The Purchaser must pack the defective unit and make it available to Crossmatch's common carrier agent at the time of scheduled pickup. Not doing so may result in extra charges to the Purchaser. Purchaser is responsible for removing all Purchaser data and/or personally identifiable information from any equipment prior to shipping the defective unit to Crossmatch. All data and or personally identifiable information on any Crossmatch Equipment or parts thereof, in either case, replaced repaired by Crossmatch will be erased by Crossmatch in a manner so as to be unrecoverable.

THE FOREGOING CONSTITUTES YOUR SOLE AND EXCLUSIVE REMEDY AND CROSSMATCH'S SOLE AND EXCLUSIVE LIABILITY IN CONNECTION WITH YOUR CROSSMATCH EQUIPMENT, AND IS IN LIEU OF ANY AND ALL OTHER REMEDIES WHICH MAY BE AVAILABLE TO YOU.

Exclusions: Crossmatch shall incur no liability under this Maintenance Plan and is voidable by Crossmatch if in Crossmatch's sole reasonable opinion: (a) the Equipment is used other than under normal use and under proper environmental and/or electrical conditions, as specified in the Equipment manual; (b) the Equipment is not maintained as specified in the manual; (c) the Equipment is subject to abuse, misuse, neglect, accident, flooding, storm, lightning, power surges, dirty power, third-party errors or omissions, or acts of God; (d) the Equipment is modified or altered (unless expressly authorized in writing by Crossmatch); (e) the Equipment is installed or used in combination or in assembly with Equipment not supplied or authorized by Crossmatch; (f) there is a failure to follow specific restrictions or operating instructions; or (g) payment for the Equipment has not been timely made.

The Maintenance Plan does not cover nondurable consumable items including, but not limited to, batteries, paper, silicone membranes, cleaning solution, towels, printer cartridges and cables. Replacement supplies of these items may be ordered by contacting Crossmatch Sales at 866-725-3926. For an additional charge (Part #930158) Maintenance Plan covers third party peripheral equipment (such as laptops and printers) that were purchased from Crossmatch in conjunction with the purchase of the Crossmatch Equipment.

Crossmatch's obligations hereunder are contingent upon your providing the Equipment serial number as proof-of-purchase, and upon Crossmatch's determination that the suspected malfunction is actually due to defects in material or workmanship.

THIS MAINTENANCE PLAN IS NOT TRANSFERABLE OR ASSIGNABLE TO ANY THIRD PARTY AND SHALL BE FOR THE SOLE AND EXCLUSIVE BENEFIT OF THE ORIGINAL PURCHASER OF THE EQUIPMENT COVERED HEREUNDER; ANY ATTEMPTED TRANSFER OR ASSIGNMENT HEREOF SHALL BE VOID AB INITIO.

Crossmatch reserves the right to improve/modify Equipment at any time, at its sole discretion, as it deems necessary.

The purchase of this Maintenance Plan is a final sale; it is neither returnable nor refundable.





#### 18.16. SOFTWARE MAINTENANCE (SIN 54151)

#### **Maintenance Terms**

Maintenance provided by Crossmatch shall be pursuant to Crossmatch's current commercial maintenance terms as provided below.

#### **Maintenance Fees and Payment**

Ordering activity shall pay to Crossmatch the Maintenance fee(s) approved and set forth in Contractor's price list attached hereto. In the event that Maintenance is discontinued or suspended and additional work is necessary to update or upgrade the software to the required operating version before Maintenance is renewed, Crossmatch will provide a quotation with prices consistent with the Schedule Price List. With the express, written consent of the Ordering Activity, the necessary software updates or upgrades will be performed prior to exercising the renewal or reinstatement of the Maintenance.

#### Scope of coverage

Upon payment of applicable fees, Crossmatch will provide maintenance services defined herein for the current and future major release of the software for a period of twelve (12) months. As used herein, a "major release" is any version of the software that in Crossmatch's sole determination provides substantial new features, additional functionality, or makes use of different architecture.

#### **Maintenance Services**

Subject to the terms herein and ordering activity's payment of all Maintenance fees Crossmatch will provide the following:

#### Maintenance

Crossmatch will use commercially reasonable efforts to acknowledge and address reported and reproducible material defects in the Software which prevent the Software from performing substantially in accordance with the Documentation (each an "defect or issue.") Crossmatch will receive ordering activity reported defects or issues 24 hours a day, 7 days a week and acknowledge any such reported defect or issue within two (2) hours and use best efforts to address and remedy such defect or issue. At no additional cost to ordering activity, Crossmatch will deliver to ordering activity, as made commercially available by Crossmatch, software defect fixes, Maintenance updates and Major Releases for the Software ("Updates"), which will thereafter be considered "Software" for all purposes except for Limited Software Warranty as defined herein. At its expense and as deemed appropriate by Crossmatch in its sole discretion, Crossmatch will furnish ordering activity with revised Software Documentation (including release notes identifying each change) with each Update.

#### **Resolution**

Except as otherwise expressly set forth herein, Crossmatch will use commercially reasonable efforts to resolve each reported defect or issue with the Software by providing either: (i) a reasonable work around, which may consist of specific administrative steps or alternative programming calls; (ii) an object code patch to the Software; or (iii) a specific action plan regarding how Crossmatch intends to address the reported defect or issue and an estimate on how long it may take to remedy or work around the error or issue.

### **Other Defects and Issues**

If ordering activity reports a defect or issue with the Software that is scheduled by Crossmatch to be addressed in a later Update, Crossmatch may address such defect or issue in such Update.

#### **Crossmatch Software Updates**

Crossmatch will deliver Crossmatch software updates to facilitate the ordering activity's transition to the current released software version based on the current operational Designated Machine and its Specified Operating Environment at the ordering activity's facility. If the ordering agency requires software update assistance, Crossmatch will provide up to one hour of remote support at no additional charge. Due to operational environment variables that may be encountered, Crossmatch will provide remote support in excess of one hour at prices consistent with the Schedule Price List with the express, written consent of the Ordering Activity.





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## **Upgrades**

Change in Operating System: Crossmatch provides the software application's support of changes in the operating system (OS) as part of the software lifecycle. Crossmatch will specify which versions of OS are supported by the Crossmatch software specified for the ordering activity's environment. When the ordering activity is under current maintenance, Crossmatch will provide the appropriate package of Crossmatch software components, which supports an OS version change (Upgrade) at no additional charge.

Change in Designated Machine and/or its Specified Operating Environment: If needed, Crossmatch supports the ordering activity technical staff's documentation of the baseline configuration of the operational Designated Machine and its Specified Operating Environment with the delivery of the Crossmatch software. The ordering activity may install the software in a replacement Designated Machine and its Specified Operating Environment (Upgrade) provided (1) the replacement is equivalent or exceeds the current operational baseline configuration (see above), (2) the replacement provides a Crossmatch specified operating system version, and (3) does not change in any way the application programming interfaces (APIs) which the operational Crossmatch software interacts. The ordering activity agrees to discontinue the use of the replaced Designated Machine after 30 days of successful replacement system operation.

If required, Crossmatch technical support for changes in the Operating System or the Designated Machine and/or its Specified Operating Environment will be provided as a professional service to the ordering activity at prices consistent with the Schedule Price List with the express, written consent of the Ordering Activity.

#### **Responsibilities for Maintenance Delivery and Support Lines**

#### **Crossmatch Responsibilities**

Second Line Support. Crossmatch shall maintain the organization and processes necessary to provide second line support for the Software to ordering activity. Such second line support will be provided to ordering activity only if, after reasonable commercial effort, ordering activity's First Line Support is unable to diagnose and/or resolve problems or performance deficiencies in the Software. Second line support will be provided to designated and trained representatives of ordering activity. Crossmatch shall have no obligation to provide second line support directly to any of ordering activity's end users. Second line support will be provided primarily through remote access services (see Ordering activity Responsibilities herein) and through telephone support in English utilizing VOIP or direct dial voice connection toll free in the United States, Canada and the Caribbean at (866) 276-7761, internationally at +1-561-622-9210 or by email at **CMCC@crossmatch.com**.

#### **Ordering activity Responsibilities**

<u>First Line Support</u>. Ordering activity shall establish and maintain the organization and processes to provide first line support directly to any of ordering activity's end users. Crossmatch shall have no obligation to provide any first line support to ordering activity's end users. First line support shall include: (a) a direct response to ordering activity's end users with respect to problems or inquiries concerning the performance, functionality or operation of the Software; (b) a diagnosis of problems or performance deficiencies in the Software; and (c) a resolution of problems or performance deficiencies in the Software.

Access and Information Security: Ordering activity acknowledges that in order to perform Maintenance, Crossmatch may require access to and a copy of the software technical data in ordering activity's possession relating to the Software or which may affect the performance of the Software. Ordering activity agrees to provide access, assistance and information to Crossmatch as required to resolve defects or issues with the Software.

For all software being supported, the ordering activity will provide the First Line Support contact a voice connection (with outbound VOIP or direct dial) in proximity to the software control console or interface for telephone support in English.

Crossmatch provides efficient and secure software maintenance using remote access platforms that are always under the control of the ordering activity. Crossmatch will work with the ordering agency's computer access control and authentication methods for systems, which the ordering agency grants network access for remote support, e.g. multi-factor authentication and VPN. The network access with at least 56Kb/s Quality of Service (QOS) allows illustrated answers to questions, configuration confirmation, software updates/upgrades and general functionality support. Remote access platform examples Crossmatch uses includes "GoToAssist©" from Citrix Online, (LLC, UK Limited, Aus Pty Ltd.) and "TeamViewer©" from TeamViewer (US LLC, GmbH, Pty Ltd).





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For software without network connections, dial-up connectivity is an option however; the connection's QOS must be sufficient to effectively provide the software maintenance.

Alternatively, Crossmatch may require system data and or diagnostic results be sent to Crossmatch relating to the Software may allow the assessment of the performance of the Software. Crossmatch uses system information only to improve its products and services and assist with its delivery of software maintenance.

If the ordering activity declines or is unable to provide the remote access described above, Crossmatch may be limited in its ability to fully provide the required software maintenance. If Crossmatch is unable to do so, Crossmatch will notify the ordering activity contact. The Crossmatch on-site delivery of the maintenance may then be scheduled. If ordered and with the express, written consent of the Ordering Activity, on-site delivery of the maintenance will be provided at labor prices consistent with the Schedule Price List and material travel and living expenses consistent with the Federal Travel Regulations.

The ordering activity will not send personal identifiable information (PII) to Crossmatch and will control Crossmatch access to personal information as required. Information provided to Crossmatch will be not be confidential or classified.

The ordering activity remains responsible for (i) all data the ordering activity makes available to Crossmatch, (ii) procedures and controls for data access, security, use and transmission and (iii) backup and recovery of any database or stored data.

Controlled Baseline Configuration: A controlled baseline configuration is required for post-installation software updates, upgrades and/or changes to the Designated Machine and its Specified Operating Environment. From the initial installation, the ordering activity will document and maintain under configuration control the operational baseline configuration of the Designated Machine and its Specified Operating Environment including any relevant Enterprise Architecture topology data (refer to the section herein Technical Data for Commercial Computer Software Required for Compatibility). For changes to non-Crossmatch software in the Designated Machine and its Specified Operating Environment, the ordering activity agrees to use the software vendor's support to implement the software change(s) and migrate all data to the changed environment.

#### **Technical Data for Computer Software Required for Compatibility**

A controlled baseline configuration is required for post-installation software updates, upgrades and/or changes to the Designated Machine and its Specified Operating Environment.

From the initial installation, the ordering activity will document and maintain under configuration control the operational baseline configuration of the Designated Machine and its Specified Operating Environment including any relevant Enterprise Architecture topology data.

The controlled baseline configuration will include a complete inventory of system components that includes all installed hardware and software (including the current software version numbers and patch information).

The controlled baseline configuration will include Configuration Data descriptions sufficient to identify which system components and processes are physically and functionally interchangeable. It will include the needed specification parameters to verify the interchangeability of a replacement component or process with the operational component or process. The controlled specification parameters will include all "form, fit and function" technical data relating to all system components and processes and will describe the current functional, performance, security, reliability, physical, environmental, electrical and interface characteristics and/or requirements as applicable of each system component or process.

#### **Maintenance Warranty**

**Maintenance Limited Warranty**. Crossmatch represents and warrants that the Maintenance provided hereunder shall be provided in a professional and competent manner; provided, however, that ordering activity's sole and exclusive remedy and Crossmatch's sole and exclusive obligation for a breach of the foregoing warranty shall be for Crossmatch to re-perform such Maintenance in accordance with the foregoing warranty.

Maintenance Warranty Disclaimer. Except for the limited warranty set forth in Section 4.1, all deliverables and services provided by Crossmatch pursuant to Maintenance defined herein are provided "AS IS," and Crossmatch and its suppliers hereby expressly disclaim any and all warranties of any kind or nature, whether express, implied or statutory, including without limitation the implied warranties of title, non-infringement, merchantability and fitness for a particular purpose. Crossmatch and its suppliers do not warrant or represent that the Software or Maintenance will be free from bugs or that





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their use will be uninterrupted or error-free, or make any other representation regarding the use, or the results of the Maintenance or the use of the Software in terms of correctness, accuracy, reliability, or otherwise. Ordering activity acknowledges that Crossmatch is not responsible for and will have no liability for hardware, software or other items or any services provided by any person or entity other than Crossmatch, including items supplied or services performed by ordering activity.

#### **Service Limitations**

The Maintenance does not include, nor will Crossmatch be obligated to provide, services required as a result of: (a) any modification, reconfiguration or maintenance of the Software not performed or recommended by Crossmatch; (b) any use of the Software on a system that does not meet Crossmatch's minimum standards for such as set forth in the applicable Documentation; (c) any third party hardware or software not supported or embedded by Crossmatch; (d) any configuration of the Software (or hardware configurations) other than as recommended by Crossmatch; (e) changes in the communications network protocol and configuration parameters after the Software was installed; (f) Ordering activity's failure to back up data; (g) data recovery from back up due to hardware failure; (h) data loss, damage, destruction distortion, erasure, corruption or alternation from any cause whatsoever (including but not limited to computer virus); (i) except as provided for under Maintenance Upgrades above, upgrades or changes in the computer platform's hardware or software including but not limited to the operation system or storage control software or storage capacity; or (j) any error caused by ordering activity's or any third party's negligence, abuse, misapplication, or use of Software other than as expressly permitted under this Agreement.

The purchase of this Maintenance Plan is a final sale; it is neither returnable nor refundable.

#### 19. TERMS AND CONDITIONS OF INSTALLATION

#### 19.1. INSTALLATION

When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule: PLEASE REFER TO PRICE SCHEDULE

#### 19.2. Installation, De-Installation, Re-Installation

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 33411.

#### 20. TERMS AND CONDITIONS OF REPAIR PARTS

Crossmatch is the only company that is authorized to provide parts and to repair the Crossmatch hardware. If the Crossmatch hardware requires repair, repair parts and/or repair services will be handled in accordance with the limited warranty, if the product is still under warranty, or in accordance with the maintenance plan if the hardware is under an active maintenance contract. If the product is out of warranty, and is not under warranty, Crossmatch will quote any repair parts and/or repair services.

#### 21. LIST OF SERVICE AND DISTRIBUTION POINTS

Crossmatch distributes its products from its facility located in Palm Beach Gardens, Florida. Any services are performed from out facility located in Palm Beach Gardens, Florida.





## 22. LIST OF PARTICIPATING DEALERS

Crossmatch does not authorize any resellers to resell Crossmatch products on any GSA Schedule.

#### 23. Preventative Maintenance

The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased. The ordering activity should refer to the product manual for the proper use, care, and maintenance of the products.

#### 24. ENVIRONMENTAL

Information regarding special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants) are available upon request.

#### 25. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) standard which can be found at: www.Section508.gov/. Available from Crossmatch on request.

#### 26. DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER

Cross Match Technologies, Inc.'s DUNS Number is 93-831-8995.

#### 27. SYSTEM FOR AWARD MANAGEMENT (SAM) NOTIFICATION

Cross Match Technologies, Inc. is registered with the System for Award Management (SAM). The information provided ins SAM is current, accurate, and complete.

#### 28. SOFTWARE END USER LICENSE AGREEMENTS (EULA)

#### 28.1. Non-Server Based Software EULA

Software License. Cross Match Technologies, Inc., hereinafter referred to as "Cross Match" hereby grants to Ordering Activity a non-exclusive, non-transferable, revocable license to use the Software programs and associated documentation. Each licensed copy of the Software may be used only at one location, and on one Ordering Activity controlled or owned computer or Cross Match device, which will meet Cross Match's specifications for use with the Software. "End User" is defined as an "Ordering Activity" as defined in GSA Order ADM 4800.2H, Eligibility to Use GSA Sources of Supply and Services and as may be modified from time to time."

Unauthorized Use of the Software. Ordering Activity shall not, and shall not allow any third party to, (i) alter, modify or adapt the Software, including but not limited to translating, decompiling, disassembling, reverse engineering or creating derivative works; (ii) copy the Software (except that Ordering Activity may make a reasonable number of copies of the Software, for inactive back-up and archival purposes and each such copy will shall contain any copyright notices); or (iii) remove any copyright notice; or (iv) sublicense, assign or transfer whether through a network, service bureau, lease, loan, or otherwise, the Software or its documentation, or any derivative work or copies thereof, in whole or in part.

Limited Software Warranty. For a period of ninety (90) days after initial delivery of the Software (the "Software Warranty Period"), Cross Match warrants that the Software, when used as permitted under this Agreement, will operate substantially as described in the Documentation. Cross Match will, as its sole and exclusive obligation and Ordering Activity's sole and exclusive remedy for any breach of this warranty, use commercially reasonable efforts to remedy any reproducible error in the Software reported to Cross Match by Ordering Activity in writing during the Software Warranty Period, or, if such error is material and Cross Match determines that it is unable to remedy the error, Cross Match will refund to Ordering Activity all License Fees paid by Ordering Activity. EXCEPT FOR THE LIMITED WARRANTIES EXPRESSLY STATED HEREIN, THE SOFTWARE IS PROVIDED "AS IS," AND CROSS MATCH HEREBY EXPRESSLY DISCLAIM ANY AND ALL WARRANTIES OF ANY KIND OR NATURE, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. CROSS MATCH DOES NOT WARRANT OR REPRESENT THAT THE SOFTWARE OR DOCUMENTATION WILL BE FREE FROM BUGS OR THAT THEIR USE WILL BE UNINTERRUPTED OR ERROR-FREE, OR MAKE ANY OTHER REPRESENTATIONS REGARDING THE USE, OR THE RESULTS OF THE USE, OF THE SOFTWARE OR DOCUMENTATION IN TERMS OF CORRECTNESS, ACCURACY, RELIABILITY, OR OTHERWISE.





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Limitation of Liability. IN NO EVENT SHALL MANUFACTURER BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL, PUNITIVE, OR SPECIAL DAMAGES WHATSOEVER (INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF BUSINESS INFORMATION) ARISING OUT OF THE USE OF OR INABILITY TO USE ANY OF THE MANUFACTURER'S PRODUCTS OR SERVICES, EVEN IF MANUFACTURER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

FURTHER, THE ENTIRE LIABILITY OF CROSS MATCH FOR ANY CLAIM OR CAUSE OF ACTION ARISING HEREUNDER (WHETHER IN CONTRACT, TORT, OR OTHERWISE) SHALL NOT EXCEED THE PURCHASE PRICE PAID FOR THE SOFTWARE THAT IS THE SUBJECT OF SUCH CLAIM OR CAUSE OF ACTION. THIS CLAUSE SHALL NOT IMPAIR THE U.S. GOVERNMENT'S RIGHT TO RECOVER FOR FRUAD OR CRIMES ARISING OUT OF OR RELATED TO THIS CONTRACT UNDER ANY FEDERAL FRAUD STATUTE, INCLUDING THE FALSE CLAIMS ACT, 31 U.S.C. 3729-3733. FURTHERMORE, THIS CLAUSE SHALL NOT IMPAIR NOR PREJUDICE THE U.S. GOVERNMENT'S RIGHT TO EXPRESS REMEDIES PROVIDED IN THE GSA SCHEDULE CONTRACT (e.g. CLAUSE 552.238-75 - PRICE REDUCTIONS, CLAUSE 52.212-4(h) - PATENT INDEMNIFICATION, AND GSAR 552.215-72 - PRICE ADJUSTMENT - FAILURE TO PROVIDE ACCURATE INFORMATION).

Intellectual Property and Use Limitations. The license of the Software to Ordering Activity does not convey to Ordering Activity any intellectual property rights in the Software, including but not limited to any copyright, patent or trademark rights. Further, the sale of the Products confers on Ordering Activity no license, express or implied, by estoppel or otherwise, under any patents of Cross Match or others covering or relating to any other product or invention or any combination, machine, or process in which such Product might be used.

Compliance with Laws. Ordering Activity shall comply with all applicable laws and regulations. Ordering Activity will not directly or indirectly export or re-export any Software or "technical data" furnished to Ordering Activity under this Agreement without obtaining appropriate authorizations from the U.S. Department of Commerce or other U.S. government agency and will otherwise comply with all U.S. export control laws applicable thereto.

Governing Law. This agreement shall be governed by the law of the United States of America.

U.S. GOVERNMENT RESTRICTED RIGHTS LEGEND. The Software and any accompanying materials are provided with Restricted Rights. Use, duplication or disclosure by the U.S. Government and agencies thereof is subject to restrictions set forth herein and in the approved Federal Supply Schedule of Supplies/Services (FSS) pricelist.

#### 28.2. Server Based Software EULA

Software License. Cross Match Technologies, Inc., hereinafter referred to as "Crossmatch" hereby grants to Ordering Activity a non-exclusive, non-transferable, revocable license to use the Software programs and associated documentation. "End User" is defined as an "Ordering Activity" as defined in GSA Order ADM 4800.2H, Eligibility to Use GSA Sources of Supply and Services and as may be modified from time to time.

#### **Description of Software**

#### **Enrollment Module**

- a. Enrollment Production License: The Enrollment Production License includes one (1) server software program (the "Server Software"), which is comprised of the client browser application, the Windows services and the database schema creation scripts. It provides centralized enrollment services enabling biometric capture workflows from each Client Workstation), and provides management of the identity of authorized users (each a "Registered User"), including biometric support, provided that the necessary affiliated Crossmatch client software (the "Workstation Software") has been installed on such Client Workstation.
- b. Enrollment Device Connection License: Each of Customer's device requires one (1) license. Each device, once connected to the Workstation, is validated as a valid device, and then one of the licenses is marked as used. The device's serial number will be tracked as using a license. Devices may be moved between Managed Workstations under the same license.
- c. Non-Production License: If customer purchases the non-production license, Customer is provided one (1) non-production license solely for the purpose of Development, Test and Disaster Recovery. The Test license allows end-to-end System Acceptance Testing (SAT), if applicable. The Disaster Recovery license allows Customer to define and setup a disaster recovery system at a different physical location or an alternative server.





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d. Workstation Software License: The Software Product includes workstation software, (the "Workstation Software"), which is installed on a computer, (each, a "Workstation") and provides services to capture data from connected devices such as biometric scanners and provides secure communications between the Client Workstation and the Enrollment Server for the transmission of enrollment data.

#### Store and Forward Module

- a. Store and Forward License. Store and Forward license is a web-based software, which includes one (1) license, designed to receive, validate, prepare and forward biometric and biographic data. It utilizes secure communication protocols, such as SSL, SFTP and/or S/MIME encrypted messaging from data collected on enrollment systems and transmitted to one or more agencies.
- b. Portal License. Portal License is included as part of this module and are not separately licensed. Its sole purpose is to manage user accounts, role definitions and user assignment to roles.

Unauthorized Use of the Software. Ordering Activity shall not, and shall not allow any third party to, (i) alter, modify or adapt the Software, including but not limited to translating, decompiling, disassembling, reverse engineering or creating derivative works; (ii) copy the Software (except that Ordering Activity may make a reasonable number of copies of the Software, for inactive back-up and archival purposes and each such copy will shall contain any copyright notices); or (iii) remove any copyright notice; or (iv) sublicense, assign or transfer whether through a network, service bureau, lease, loan, or otherwise, the Software or its documentation, or any derivative work or copies thereof, in whole or in part.

Limited Software Warranty. For a period of ninety (90) days after initial delivery of the Software (the "Software Warranty Period"), Crossmatch warrants that the Software, when used as permitted under this Agreement, will operate substantially as described in the Documentation. Crossmatch will, as its sole and exclusive obligation and Ordering Activity's sole and exclusive remedy for any breach of this warranty, use commercially reasonable efforts to remedy any reproducible error in the Software reported to Crossmatch by Ordering Activity in writing during the Software Warranty Period, or, if such error is material and Crossmatch determines that it is unable to remedy the error, Crossmatch will refund to Ordering Activity all License Fees paid by Ordering Activity. EXCEPT FOR THE LIMITED WARRANTIES EXPRESSLY STATED HEREIN, THE SOFTWARE IS PROVIDED "AS IS," AND CROSSMATCH HEREBY EXPRESSLY DISCLAIM ANY AND ALL WARRANTIES OF ANY KIND OR NATURE, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. CROSSMATCH DOES NOT WARRANT OR REPRESENT THAT THE SOFTWARE OR DOCUMENTATION WILL BE FREE FROM BUGS OR THAT THEIR USE WILL BE UNINTERRUPTED OR ERROR-FREE, OR MAKE ANY OTHER REPRESENTATIONS REGARDING THE USE, OR THE RESULTS OF THE USE, OF THE SOFTWARE OR DOCUMENTATION IN TERMS OF CORRECTNESS, ACCURACY, RELIABILITY, OR OTHERWISE.

Limitation of Liability. IN NO EVENT SHALL MANUFACTURER BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL, PUNITIVE, OR SPECIAL DAMAGES WHATSOEVER (INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF BUSINESS INFORMATION) ARISING OUT OF THE USE OF OR INABILITY TO USE ANY OF THE MANUFACTURER'S PRODUCTS OR SERVICES, EVEN IF MANUFACTURER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

FURTHER, THE ENTIRE LIABILITY OF CROSSMATCH FOR ANY CLAIM OR CAUSE OF ACTION ARISING HEREUNDER (WHETHER IN CONTRACT, TORT, OR OTHERWISE) SHALL NOT EXCEED THE PURCHASE PRICE PAID FOR THE SOFTWARE THAT IS THE SUBJECT OF SUCH CLAIM OR CAUSE OF ACTION. THIS CLAUSE SHALL NOT IMPAIR THE U.S. GOVERNMENT'S RIGHT TO RECOVER FOR FRUAD OR CRIMES ARISING OUT OF OR RELATED TO THIS CONTRACT UNDER ANY FEDERAL FRAUD STATUTE, INCLUDING THE FALSE CLAIMS ACT, 31 U.S.C. 3729-3733. FURTHERMORE, THIS CLAUSE SHALL NOT IMPAIR NOR PREJUDICE THE U.S. GOVERNMENT'S RIGHT TO EXPRESS REMEDIES PROVIDED IN THE GSA SCHEDULE CONTRACT (e.g. CLAUSE 552.238-75 - PRICE REDUCTIONS, CLAUSE 52.212-4(h) - PATENT INDEMNIFICATION, AND GSAR 552.215-72 - PRICE ADJUSTMENT - FAILURE TO PROVIDE ACCURATE INFORMATION).

Intellectual Property and Use Limitations. The license of the Software to Ordering Activity does not convey to Ordering Activity any intellectual property rights in the Software, including but not limited to any copyright, patent or trademark rights. Further, the sale of the Products confers on Ordering Activity no license, express or implied, by estoppel or otherwise, under any patents of Crossmatch or others covering or relating to any other product or invention or any combination, machine, or process in which such Product might be used.





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Compliance with Laws. Ordering Activity shall comply with all applicable laws and regulations. Ordering Activity will not directly or indirectly export or re-export any Software or "technical data" furnished to Ordering Activity under this Agreement without obtaining appropriate authorizations from the U.S. Department of Commerce or other U.S. government agency and will otherwise comply with all U.S. export control laws applicable thereto.

Governing Law. This agreement shall be governed by the law of the United States of America.

U.S. GOVERNMENT RESTRICTED RIGHTS LEGEND. The Software and any accompanying materials are provided with Restricted Rights. Use, duplication or disclosure by the U.S. Government and agencies thereof is subject to restrictions set forth herein and in the approved Federal Supply Schedule of Supplies/Services (FSS) pricelist.

## 29. FEDERAL INFORMATION TECHNOLOGY / TELECOMMUNICATION STANDARDS REQUIREMENTS

- **29.1.** Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.
- **29.2.** Federal information processing standards publications (fips pubs):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

#### 29.3. Federal telecommunication standards (fed-stds):

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

## 30. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370)(NOV 2003)

## 30.1. Security Clearances

The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

#### 30.2. Travel

Travel costs will be in accordance with the Joint Travel Regulation or the Federal Travel Regulation and not subject to additional markups. The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.

### 30.3. Certifications, Licenses and Accreditations





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As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule

program.

#### 30.4. Insurance

As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

#### 30.5. Personnel

The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

#### 30.6. Organizational Conflicts of Interest

Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

#### 30.7. Documentation/Standards

The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.

#### 30.8. Data/Deliverable Requirements

Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.

#### 30.9. Government-Furnished Property

As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.

#### 30.10. Availability of Funds

Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

#### 30.11. Overtime

For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

#### 31. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (I) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

#### 32. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- a. Manufacturer;
- **b.** Manufacturer's Part Number; and





Contract Number: GS-35F-0199R

c. Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: Internet Explorer, Firefox). The Internet address is <a href="http://www.gsaadvantage.gov">http://www.gsaadvantage.gov</a>. The contractor understands that they must submit their pricing on GSA Advantage!

#### 33. Purchase of Open Market Items

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if-

- a. All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- **b.** The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- c. The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- d. All clauses applicable to items not on the Federal Supply Schedule are included in the order.

#### 34. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- a. Time of delivery/installation quotations for individual orders;
- b. Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
- **c.** Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

The above is not intended to encompass items not currently covered by the GSA Schedule contract.

#### 35. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below: Overseas installation, maintenance and repair of equipment will be quoted for individual orders.

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

#### 36. BLANKET PURCHASE AGREEMENTS (BPAS)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).





## **37. CONTRACTOR TEAM ARRANGEMENTS**

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

## 38. Insurance – Work on a Government Installation (JAN 1997)(FAR 52.228-5)

- **38.1.** The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- **38.2.** Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
  - For such period as the laws of the State in which this contract is to be performed prescribe; or
  - Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- **38.3.** The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

#### 39. SOFTWARE INTEROPERABILITY

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at http://www.core.gov.

#### **40.** ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324).

### 41. TRADE-UP OF CROSSMATCH FINGERPRINT SCANNERS

Crossmatch offers GSA customers a "Trade Up" program that allows ordering activities to exchange qualifying existing products for a new Crossmatch system at a 25% discount off list price. For more information please contact Crossmatch at GSA@crossmatch.com.

#### GSA Price List – SINs 33411, 811212, 511210 and 54151

Mfg. Part Number	Manufacturer	Product Short Description	GSA Domestic Net Price FOB-D (with IFF)	GSA Inter- national Net Price FOB-O (with IFF)	SIN	Country of Origin (COO)	Expedited Delivery Availability Note 1: Working days. Note 2: Ground shipment Note 3: Assumes no inter- dependencies.	Overnight and 2-Day Delivery Available? Note 1: Expedited freight charges additional
850598	Cross Match Technologies	SOFTWARE LICENSE, INTEGRALE CLIENT CARD SCAN	\$1,632.15	\$1,632.15	511210	US	Yes	Yes
855062	Cross Match Technologies	BUNDLED SOFTWARE, INTEGRALE STORE & FORWARD	\$26,749.13	\$26,749.13	511210	US	Yes	Yes





Mfg. Part Number	Manufacturer	Product Short Description	GSA Domestic Net Price FOB-D (with IFF)	GSA Inter- national Net Price FOB-O (with IFF)	SIN	Country of Origin (COO)	Expedited Delivery Availability Note 1: Working days. Note 2: Ground shipment Note 3: Assumes no inter- dependencies.	Overnight and 2-Day Delivery Available? Note 1: Expedited freight charges additional
855060	Cross Match Technologies	BUNDLED SOFTWARE, INTEGRALE ENROLLMENT	\$13,601.25	\$13,601.25	511210	US	Yes	Yes
900150	Cross Match Technologies	KIT, CLEANER SHEETS, 25 PADS	\$59.68	\$58.94	33411	US	Yes - Qty 1 to 30, 20 Days ARO to Ship	Yes
900226	Cross Match Technologies	KIT, SUPPLY VERIFIER 310	\$165.01	\$162.97	33411	US	Yes - Qty 1 to 50, 20 Days ARO to Ship	Yes
900230	Cross Match Technologies	KIT, SUPPLY LSCAN 1000P	\$387.13	\$382.35	33411	US	Yes - Qty 1 to 15, 20 Days ARO to Ship	Yes
900232	Cross Match Technologies	KIT, SUPPLY GUARDIAN	\$504.95	\$498.71	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
900235	Cross Match Technologies	KIT, SUPPLY-LSCAN 1000P, FINGERPRINTS	\$151.48	\$149.61	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
900238	Cross Match Technologies	KIT, SMALL SUPPLY- VERIFIER 310	\$48.66	\$48.06	33411	US	Yes - Qty 1 to 50, 20 Days ARO to Ship	Yes
900242	Cross Match Technologies	KIT, SMALL SUPPLY- GUARDIAN	\$137.71	\$136.01	33411	US	Yes - Qty 1 to 50, 20 Days ARO to Ship	Yes
900243	Cross Match Technologies	KIT, SMALL SUPPLY- LSCAN 1000PVS, PALM	\$91.81	\$90.68	33411	US	Yes - Qty 1 to 15, 20 Days ARO to Ship	Yes
900244	Cross Match Technologies	KIT, SMALL - FINGERPRINTS, LSCAN 1000P	\$53.98	\$53.32	33411	US	Yes - Qty 1 to 15, 20 Days ARO to Ship	Yes
900258	Cross Match Technologies	GUARDIAN TRAVEL CASE, HARD CASE	\$173.52	\$171.38	33411	US	No	Yes
900280	Cross Match Technologies	KIT, SILICONE PAD, SMALL - 500P/ 500/1000PX/1000	\$189.99	\$187.65	33411	US	Yes - Qty 1 to 15, 20 Days ARO to Ship	Yes
900311	Cross Match Technologies	KIT, SILICONE PAD - GUARDIAN 10 PACK	\$139.43	\$137.71	33411	US	Yes - Qty 1 to 15, 20 Days ARO to Ship	Yes
920108-EU	Cross Match Technologies	LSCAN GUARDIAN USB SCAN, AUTOCAPTURE, ROLLS-EU POWER	\$3,580.53	\$3,536.33	33411	US	Yes – Qty 1 to 25, 10 Days ARO to Ship	Yes
920108-UK	Cross Match Technologies	LSCAN GUARDIAN USB SCAN, AUTOCAPTURE ROLLS-UK POWER	\$3,580.53	\$3,536.33	33411	US	Yes – Qty 1 to 25, 10 Days ARO to Ship	Yes
920108-US	Cross Match Technologies	LSCAN GUARDIAN USB SCAN, AUTOCAPTURE ROLLS-US POWER	\$3,580.53	\$3,536.33	33411	US	Yes – Qty 1 to 25, 10 Days ARO to Ship	Yes





Mfg. Part Number	Manufacturer	Product Short Description	GSA Domestic Net Price FOB-D (with IFF)	GSA Inter- national Net Price FOB-O (with IFF)	SIN	Country of Origin (COO)	Expedited Delivery Availability Note 1: Working days. Note 2: Ground shipment Note 3: Assumes no inter- dependencies.	Overnight and 2-Day Delivery Available? Note 1: Expedited freight charges additional
925159	Cross Match Technologies	BUNDLED ASSEMBLY, GUARDIAN USB WITH LSMS	\$6,347.25	\$6,347.25	33411	US	Yes - Qty 1 to 10, 10 Days ARO to Ship	Yes
925160	Cross Match Technologies	BUNDLED ASSEMBLY, GUARDIAN USB WITH LSMS ON DESKTOP	\$7,390.01	\$7,390.01	33411	US	Yes - Qty 1 to 10, 10 Days ARO to Ship	Yes
925161	Cross Match Technologies	BUNDLED ASSEMBLY GUARDIAN USB WITH LSMS ON LAPTOP	\$7,752.71	\$7,752.71	33411	US	Yes - Qty 1 to 10, 10 Days ARO to Ship	Yes
925210	Cross Match Technologies	BUNDLED ASSEMBLY, GUARDIAN R2 W/ MOBS, AUTOCAPTURE AND ROLLS	\$6,885.63	\$6,800.63	33411	US	Yes - Qty 1 to 10, 10 Days ARO to Ship	Yes
930158	Cross Match Technologies	CMT ADVANTAGE MAINT,YR 1, HW, ALL SYSTEM PERIPHERALS INTEGRATED AND PROVIDED BY CMT, DOMESTIC	\$272.03	\$272.03	811212	US	Yes	Yes
930160	Cross Match Technologies	CMT ADVANTAGE MAINT, YR 1, HW, 500P, DEVICE ONLY DOMESTIC	\$1,087.19	\$1,087.19	811212	US	Yes	Yes
930161	Cross Match Technologies	CMT ADVANTAGE MAINT, YR 1, HW, 1000PX, DEVICE ONLY DOMESTIC	\$1,268.54	\$1,268.54	811212	US	Yes	Yes
930163	Cross Match Technologies	CMT ADVANTAGE MAINT, YR 1, HW, GUARDIAN R, R2, DEVICE ONLY DOMESTIC	\$444.31	\$444.31	811212	US	Yes	Yes
930164	Cross Match Technologies	CMT ADVANTAGE MAINT, YR 1, HW, GUARDIAN V, USB, FW, NG, DEVICE ONLY DOMESTIC	\$348.19	\$348.19	811212	US	Yes	Yes
930166	Cross Match Technologies	CMT ADVANTAGE MAINT, YR 1, HW, PATROL, PATROL ID, DEVICE ONLY DOMESTIC	\$174.55	\$174.55	811212	US	Yes	Yes
930167	Cross Match Technologies	CMT ADVANTAGE MAINT, YR 1, HW, SEEK AVENGER, DEVICE ONLY DOMESTIC	\$924.89	\$924.89	811212	US	Yes	Yes





Mfg. Part Number	Manufacturer	Product Short Description	GSA Domestic Net Price FOB-D (with IFF)	GSA Inter- national Net Price FOB-O (with IFF)	SIN	Country of Origin (COO)	Expedited Delivery Availability Note 1: Working days. Note 2: Ground shipment Note 3: Assumes no inter- dependencies.	Overnight and 2-Day Delivery Available? Note 1: Expedited freight charges additional
940013	Cross Match Technologies	REMOTE CONNECTED IMPLEMENTATON (MAXIMUM 4 HOURS)	\$906.75	\$906.75	33411	US	No	No
940014	Cross Match Technologies	IMPLEMENTATION, INTERNATIONAL, FIRST DAY	\$3,173.63	\$3,173.63	33411	US	No	No
940056	Cross Match Technologies	IMPLEMENTATION, PER DAY ON-SITE (NO T&L INCLUDED)	\$1,360.13	\$1,360.13	33411	US	No	No
950083	Cross Match Technologies	CMT ADVANTAGE MAINT,YR 1, STANDARD CMT SW, LSMS	\$272.03	\$272.03	54151	US	Yes	Yes
950084	Cross Match Technologies	CMT ADVANTAGE MAINT,YR  1,STANDARD CMT SW, LSMS SUBMISSION SOFTWARE	\$90.68	\$90.68	54151	US	Yes	Yes
950092	Cross Match Technologies	CMT ADVANTAGE MAINT, YR 1, STANDARD CMT SW, WEBS STORE & FORWARD	\$5,349.83	\$5,349.83	54151	US	Yes	Yes
950093	Cross Match Technologies	CMT ADVANTAGE MAINT, YR 1, STANDARD CMT SW, WEBS ENROLLMENT CAPACITY PACK	\$2,176.20	\$2,176.20	54151	US	Yes	Yes
950094	Cross Match Technologies	CMT ADVANTAGE MAINT, YR 1, STANDARD CMT SW, WEBS ENROLLMENT BASE	\$2,720.25	\$2,720.25	54151	US	Yes	Yes
950096	Cross Match Technologies	CMT ADVANTAGE MAINT, YR 1, STANDARD CMT SW, ANY WEBS S&F CONFIGURATION/SUB MISSION	\$453.38	\$453.38	54151	US	Yes	Yes
950097	Cross Match Technologies	CMT ADVANTAGE MAINT, YR 1, STANDARD CMT SW, ANY WEBS ENROLLMENT CONFIGURATION/SUB MISSION	\$453.38	\$453.38	54151	US	Yes	Yes
850181-008	Cross Match Technologies	SOFTWARE, SUBMISSION, JABS	\$453.38	\$453.38	511210	US	Yes	Yes





Mfg. Part Number	Manufacturer	Product Short Description	GSA Domestic Net Price FOB-D (with IFF)	GSA Inter- national Net Price FOB-O (with IFF)	SIN	Country of Origin (COO)	Expedited Delivery Availability Note 1: Working days. Note 2: Ground shipment Note 3: Assumes no inter- dependencies.	Overnight and 2-Day Delivery Available? Note 1: Expedited freight charges additional
850181-019	Cross Match Technologies	SOFTWARE, SUBMISSION, OPM	\$453.38	\$453.38	511210	US	Yes	Yes
850181-060	Cross Match Technologies	SOFTWARE, SUBMISSION, OPM - ARMY G2	\$453.38	\$453.38	511210	US	Yes	Yes
850397- 0011	Cross Match Technologies	SOFTWARE, SUBMISSIONS, MOBS, MULTI-COM	\$1,360.13	\$1,360.13	511210	US	Yes	Yes
850575-023	Cross Match Technologies	SOFTWARE, INTEGRALE ENROLLMENT BASE CONFIGURATION, SSA	\$2,266.88	\$2,266.88	511210	US	Yes	Yes
850575-002	Cross Match Technologies	SOFTWARE, INTEGRALE ENROLLMENT BASE CONFIGURATION, CAS	\$2,266.88	\$2,266.88	511210	US	Yes	Yes
850575-006	Cross Match Technologies	SOFTWARE, INTEGRALE ENROLLMENT BASE CONFIGURATION, OPM	\$2,266.88	\$2,266.88	511210	US	Yes	Yes
850484-001	Cross Match Technologies	SOFTWARE, WEBS SERVER FORWARD, OPM	\$2,266.88	\$2,266.88	511210	US	Yes	Yes
855062-DR	Cross Match Technologies	BUNDLED SOFTWARE, INTEGRALE STORE & FORWARD - REDUNDANT SERVER	\$13,374.56	\$13,374.56	511210	US	Yes	Yes
855060-DR	Cross Match Technologies	BUNDLED SOFTWARE, INTEGRALE ENROLLMENT - REDUNDANT SERVER	\$6,800.63	\$6,800.63	511210	US	Yes	Yes
850578-001	Cross match Technologies	SOFTWARE, INTEGRALE STORE & FORWARD BASE SUBMISSION, GENERIC	2266.88	2266.88	511210	US	Yes	Yes
850578-002	Cross Match Technologies	SOFTWARE, INTEGRALE STORE & FORWARD BASE SUBMISSION, CAS	\$2,266.88	\$2,266.88	511210	US	Yes	Yes
850578-003	Cross Match Technologies	SOFTWARE, INTEGRALE STORE & FORWARD BASE SUBMISSION, OPM	\$2,266.88	\$2,266.88	511210	US	Yes	Yes





Mfg. Part Number	Manufacturer	Product Short Description	GSA Domestic Net Price FOB-D (with IFF)	GSA Inter- national Net Price FOB-O (with IFF)	SIN	Country of Origin (COO)	Expedited Delivery Availability Note 1: Working days. Note 2: Ground shipment Note 3: Assumes no inter- dependencies.	Overnight and 2-Day Delivery Available? Note 1: Expedited freight charges additional
850601-005	Cross Match Technologies	SOFTWARE, INTEGRALE ENROLLMENT SERVER CAPACITY PACK (5 SCANNER CONNECTIONS)	\$10,881.00	\$10,881.00	511210	US	Yes	Yes
900253-001	Cross Match Technologies	GUARDIAN KIT, UNIVERSAL CABINET	\$160.66	\$158.68	33411	US	Yes - Qty 1 to 5, 20 Days ARO to Ship	Yes
900424-001	Cross Match Technologies	KIT, SILICONE PAD, QTY 5, GUARDIAN 200, 300, MODULE – TAA	\$137.71	\$136.01	33411	US	Yes - Qty 1 to 50, 20 Days ARO to Ship	Yes
900424-002	Cross Match Technologies	KIT, SILICONE PAD, QTY 20, GUARDIAN 200, 300, MODULE – TAA	\$504.95	\$498.71	33411	US	Yes - Qty 1 to 50, 20 Days ARO to Ship	Yes
900445-01	Cross Match Technologies	FBI APPROVED, DUPLEX, NETWORK SYSTEM PRINTER, 1 - 550 SHEET TRAY, 100 FINGERPRINT CARDS, 10 FOOT INTERFACE CABLE, INTEGRATED WITH NEW CROSS MATCH SYSTEMS.	\$1,439.56	\$1,421.78	33411	US	No	No
920107-001	Cross Match Technologies	SHIPPING ASSEMBLY, GUARDIAN - CABINET	\$3,557.58	\$3,513.66	33411	US	Yes - Qty 1 to 3, 10 Days ARO to Ship	Yes
920107-005	Cross Match Technologies	SHIPPING ASSEMBLY, 500P - UNIV. CABINET	\$3,557.58	\$3,513.66	33411	US	Yes - Qty 1 to 3, 10 Days ARO to Ship	Yes
920107-101	Cross Match Technologies	SHIPPING ASSEMBLY, GUARDIAN, NO MONITOR-	\$2,914.92	\$2,878.93	33411	US	Yes - Qty 1 to 3, 10 Days ARO to Ship	Yes
920146-01	Cross Match Technologies	GUARDIAN R2, W/AUTO CAPTURE & ROLLS	\$4,498.61	\$4,443.08	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
920162-002	Cross Match Technologies	SHIPPING ASSEMBLY, PATROL ID vS	\$1,767.31	\$1,745.49	33411	DE	No	No
920183- 001US	Cross Match Technologies	SHIPPING ASSEMBLY, GUARDIAN, WITH SILICONE PAD KIT, NO ROLL, US POWER CABLE	\$3,603.48	\$3,558.99	33411	US	Yes - Qty 1 to 25, 20 Days ARO to Ship	Yes



GSA Contract Holder

**Contract Number : GS-35F-0199R** 

Mfg. Part Number	Manufacturer	Product Short Description	GSA Domestic Net Price FOB-D (with IFF)	GSA Inter- national Net Price FOB-O (with IFF)	SIN	Country of Origin (COO)	Expedited Delivery Availability Note 1: Working days. Note 2: Ground shipment Note 3: Assumes no inter- dependencies.	Overnight and 2-Day Delivery Available? Note 1: Expedited freight charges additional
920183- 002US	Cross Match Technologies	SHIPPING ASSEMBLY, GUARDIAN, WITH SILICONE PAD KIT, WITH ROLLS, US POWER CABLE	\$3,924.81	\$3,876.36	33411	US	Yes - Qty 1 to 25, 20 Days ARO to Ship	Yes
925234-464	Cross Match Technologies	BUNDLED ASSEMBLY, SEEK AVENGER, 250K WATCHLIST	\$11,017.01	\$10,881.00	33411	US	Yes - Qty 1 to 25, 20 Days ARO to Ship	Yes
930000-3	Cross Match Technologies	INSTALLATION, ON- SITE, ADD-ON CUSTOMER PERIPHERAL	\$918.08	\$906.75	33411	US	No	No
930100-01	Cross Match Technologies	IMPLEMENTATION, FIRST DAY ON-SITE	\$2,266.88	\$2,266.88	33411	US	No	No
930158-12	Cross Match Technologies	CMT ADVANTAGE MAINT,SUBSEQUENT 1 YR HW, ALL SYSTEM PERIPHERALS INTEGRATED AND PROVIDED BY CMT, DOMESTIC	\$272.03	\$272.03	811212	US	Yes	Yes
930160-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YR, HW, 500P, DEVICE ONLY, DOMESTIC	\$1,304.63	\$1,304.63	811212	US	Yes	Yes
930161-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YR, HW, 1000PX, DEVICE ONLY, DOMESTIC	\$1,522.25	\$1,522.25	811212	US	Yes	Yes
930163-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YR, HW, GUARDIAN R, R2, DEVICE ONLY, DOMESTIC	\$533.17	\$533.17	811212	US	Yes	Yes
930164-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YR, HW, GUARDIAN V, USB, FW, NG, DEVICE ONLY, DOMESTIC	\$417.83	\$417.83	811212	US	Yes	Yes
930166-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YR, HW, PATROL, PATROL ID, DEVICE ONLY, DOMESTIC	\$209.46	\$209.46	811212	US	Yes	Yes





Mfg. Part Number	Manufacturer	Product Short Description	GSA Domestic Net Price FOB-D (with IFF)	GSA Inter- national Net Price FOB-O (with IFF)	SIN	Country of Origin (COO)	Expedited Delivery Availability Note 1: Working days. Note 2: Ground shipment Note 3: Assumes no inter- dependencies.	Overnight and 2-Day Delivery Available? Note 1: Expedited freight charges additional
930167-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YR, HW, SEEK AVENGER, DEVICE ONLY, DOMESTIC	\$1,109.86	\$1,109.86	811212	US	Yes	Yes
950083-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YR, STANDARD CMT SW, LSMS	\$272.03	\$272.03	54151	US	Yes	Yes
950084-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YR, STANDARD CMT SW, LSMS SUBMISSION SOFTWARE	\$90.68	\$90.68	54151	US	Yes	Yes
950091-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YEAR, STANDARD CMT SW, S&F SUBMISSION, ALL CONFIGS	\$90.68	\$90.68	54151	US	Yes	Yes
950092-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YR, STANDARD CMT SW, WEBS STORE & FORWARD	\$5,349.83	\$5,349.83	54151	US	Yes	Yes
950093-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YR, STANDARD CMT SW, WEBS ENROLLMENT CAPACITY PACK	\$2,176.20	\$2,176.20	54151	US	Yes	Yes
950094-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YR, STANDARD CMT SW, WEBS ENROLLMENT BASE	\$2,720.25	\$2,720.25	54151	US	Yes	Yes
950096-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YR, STANDARD CMT SW, ANY WEBS S&F CONFIGURATION/SUB MISSION	\$453.38	\$453.38	54151	US	Yes	Yes





Mfg. Part Number	Manufacturer	Product Short Description	GSA Domestic Net Price FOB-D (with IFF)	GSA Inter- national Net Price FOB-O (with IFF)	SIN	Country of Origin (COO)	Expedited Delivery Availability Note 1: Working days. Note 2: Ground shipment Note 3: Assumes no inter- dependencies.	Overnight and 2-Day Delivery Available? Note 1: Expedited freight charges additional
950097-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YR, STANDARD CMT SW, ANY WEBS ENROLLMENT CONFIGURATION/SUB MISSION	\$453.38	\$453.38	54151	US	Yes	Yes
850026- GSAU	Cross Match Technologies	BUNDLED SOFTWARE, Live Scan Management System (LSMS) 500 DPI, SELF UPGRADE, GSA	\$598.46	\$598.46	511210	US	Yes	Yes
850026-GSA	Cross Match Technologies	SOFTWARE, Live Scan Management System (LSMS) 500 DPI, GSA	\$1,360.13	\$1,360.13	511210	US	Yes	Yes
850575-022	Cross Match Technologies	SOFTWARE, INTEGRALE ENROLLMENT BASE CONFIGURATION, FEDERAL	\$2,266.88	\$2,266.88	511210	US	Yes	Yes
920191-01	Cross Match Technologies	Shipping Assembly, Guardian 200, LSE Runtime License, No Spoof Detection License, Silicone Pad	\$3,029.68	\$2,992.28	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
920189- 01US	Cross Match Technologies	Shipping Assembly, LScan 500, LSE Runtime License, Silicone Pad, US Power Cable	\$8,345.39	\$8,242.36	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
920190- 01US	Cross Match Technologies	Shipping Assembly, LScan 1000, LSE Runtime License, Silicone Pad, US Power Cable	\$11,099.64	\$10,962.61	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
920192- 01US	Cross Match Technologies	Shipping Assembly, Guardian 300, LSE Runtime License, No Spoof Detection License, Silicone PAD, US Power Cable	\$3,672.34	\$3,627.00	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
930174	Cross Match Technologies	CMT Advantage Maint, YR 1, HW – Lscan 1000, LScan 500, Device Only Domestic	\$1,146.86	\$1,146.86	811212	US	Yes	Yes





Mfg. Part Number	Manufacturer	Product Short Description	GSA Domestic Net Price FOB-D (with IFF)	GSA Inter- national Net Price FOB-O (with IFF)	SIN	Country of Origin (COO)	Expedited Delivery Availability Note 1: Working days. Note 2: Ground shipment Note 3: Assumes no inter- dependencies.	Overnight and 2-Day Delivery Available? Note 1: Expedited freight charges additional
930174-12	Cross Match Technologies	CMT Advantage Maint, Subsequent 1 YR, HW – Lscan 1000, LScan 500, Device Only Domestic	\$1,146.86	\$1,146.86	811212	US	Yes	Yes
930173	Cross Match Technologies	CMT Advantage Maint, YR 1, HW – Guardian 200, Guardian 300, Device Only Domestic	\$335.50	\$335.50	811212	US	Yes	Yes
930173-12	Cross Match Technologies	CMT Advantage Maint, Subsequent 1 YR, HW – Guardian 200, Guardian 300, Device Only Domestic	\$398.97	\$398.97	811212	US	Yes	Yes
925247-001	Cross Match Technologies	Bundled Assembly, Guardian 200 w/LSMS on Laptop	\$6,029.36	\$5,954.93	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
925247-002	Cross Match Technologies	Bundled Assembly, Guardian 200 w/ LSMS on Desktop	\$5,654.78	\$5,584.97	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
925247-003	Cross Match Technologies	Bundled Assembly Guardian 200 w/LSMS	\$4,278.39	\$4,225.57	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
925248-001	Cross Match Technologies	Bundled Assembly, LScan 500 w/ LSMS on Laptop	\$11,345.07	\$11,205.01	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
925248-002	Cross Match Technologies	Bundled Assembly, LScan 500 w/LSMS on Desktop	\$10,552.76	\$10,422.48	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
925248-003	Cross Match Technologies	Bundled Assembly, LScan 500 w/LSMS	\$9,594.10	\$9,475.66	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
850026- GSA1	Cross Match Technologies	SOFTWARE, Live Scan Management System (LSMS) 1000 DPI, GSA	\$1,541.48	\$1,541.48	511210	US	Yes	Yes
850026- GSAU1	Cross Match Technologies	BUNDLED SOFTWARE, Live Scan Management System (LSMS) 1000 DPI, SELF UPGRADE, GSA	\$725.40	\$725.40	511210	US	Yes	Yes
900281	Cross Match Technologies	KIT, SILICONE PAD, LARGE – 500P/ 500/1000PX/1000	\$688.56	\$680.06	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
900307-04	Cross Match Technologies	KIT, MUGSHOT, CLAMP, FLEX MOUNT, FOR ALL METAL UNIVERSAL CABINET	\$89.05	\$87.95	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes





Mfg. Part Number	Manufacturer	Product Short Description	GSA Domestic Net Price FOB-D (with IFF)	GSA Inter- national Net Price FOB-O (with IFF)	SIN	Country of Origin (COO)	Expedited Delivery Availability Note 1: Working days. Note 2: Ground shipment Note 3: Assumes no inter- dependencies.	Overnight and 2-Day Delivery Available? Note 1: Expedited freight charges additional
420045	Interlink Electronics	ELECTRONIC SIGNATURE PAD, EPAD	\$104.66	\$103.37	33411	TW	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
850181-045	Cross Match Technologies	SOFTWARE, SUBMISSION, CMT LS TO CMT S&F	\$453.38	\$453.38	511210	US	Yes	Yes
855066	Cross Match Technologies	BUNDLED SOFTWARE, LSMS (500dpi) CORE WITH MCIO-DFME SUBMISSION AND CONFIGURATION	\$1,360.13	\$1,360.13	511210	US	Yes	Yes
855066-001	Cross Match Technologies	BUNDLED SOFTWARE, LSMS (1000dpi) CORE WITH MCIO-DFME SUBMISSION AND CONFIGURATION	\$1,541.48	\$1,541.48	511210	US	Yes	Yes
900443	Cross Match Technologies	KIT, BATTERY, SINGLE REPLACEMENT - SENTRY	\$78.04	\$77.07	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
900470	Cross Match Technologies	KIT, INSTALLATION, WEB CAM MOUNT BLOCK - UNIVERSAL CABINET	\$13.70	\$13.53	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
920107-007	Cross Match Technologies	SHIPPING ASSEMBLY, UNIVERSAL CABINET WITH GUARDIAN 200 INSERT, 17" RUGGED NON - TOUCH MONITOR, FOOT SWITCH, KEYBOARD AND 110V UPS	\$3,924.81	\$3,876.36	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
920107-107	Cross Match Technologies	SHIPPING ASSEMBLY, UNIVERSAL CABINET WITH GUARDIAN 200 INSERT, FOOT SWITCH, KEYBOARD AND 110V UPS	\$3,442.82	\$3,400.31	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
925253- 7680-US	Cross Match Technologies	BUNDLED ASSEMBLY, NOMAD 60 WIRELESS READER US	\$2,937.87	\$2,901.60	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
930000-5	Cross Match Technologies	IMPLEMENTATION AND TRAINING, SUBSEQUENT DAY ON- SITE	\$1,360.13	\$1,360.13	33411	US	No	No





Mfg. Part Number	Manufacturer	Product Short Description	GSA Domestic Net Price FOB-D (with IFF)	GSA Inter- national Net Price FOB-O (with IFF)	SIN	Country of Origin (COO)	Expedited Delivery Availability Note 1: Working days. Note 2: Ground shipment Note 3: Assumes no inter- dependencies.	Overnight and 2-Day Delivery Available? Note 1: Expedited freight charges additional
920191-11	Cross Match Technologies	SHIPPING ASSEMBLY, GUARDIAN 200, LSE RUNTIME LICENSE, SPOOF DETECTION LICENSE, SILICONE PAD	\$3,213.30	\$3,173.63	33411	US; Mexico	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
850085	Cross Match Technologies	SOFTWARE, XML BASED DEMOGRAPHIC DATA INTERFACE, LIVE SCAN	\$1,360.13	\$1,360.13	511210	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
850085-001	Cross Match Technologies	SOFTWARE, SEAT LICENSE FOR IMPORT DEMOGRAPHICS INTERFACE	\$453.38	\$453.38	511210	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
920193-001	Cross Match Technologies	SHIPPING ASSEMBLY, HEIGHT ADJUSTABLE CABINET, LSCAN 500/1000 INSERT AND MONITOR BRACKET	\$5,078.09	\$4,828.72	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
920193-002	Cross Match Technologies	SHIPPING ASSEMBLY, HEIGHT ADJUSTABLE CABINET, GUARDIAN USB / GUARDIAN 200 INSERT AND MONITOR BRACKET	\$5,055.42	\$4,806.05	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
920193-004	Cross Match Technologies	SHIPPING ASSEMBLY, EXPANDED HEIGHT ADJUSTABLE CABINET (RIGHT OR LEFT SCANNER PLACEMENTS, SPACES FOR MORE DEVICES), GUARDIAN 200 INSERT AND MONITOR BRACKET	\$6,143.58	\$5,894.21	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
900500	Cross Match Technologies	SHIPPING ASSEMBLY, COMPONENTS FOR EXPANDED HEIGHT ADJUSTABLE CABINET INCLUDING DEVICES FOR FINGERPRINTING, IRIS SCAN, BATTERY BACKUP, TOUCHSCREEN, MOUTING SYSTEM, PIV CARD READER, BAR CODE SCANNER, SIGNATURE PAD, LABEL PRINTER	\$7,589.92	\$7,684.80	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes



GSA Contract Holder

**Contract Number : GS-35F-0199R** 

Mfg. Part Number	Manufacturer	Product Short Description	GSA Domestic Net Price FOB-D (with IFF)	GSA Inter- national Net Price FOB-O (with IFF)	SIN	Country of Origin (COO)	Expedited Delivery Availability Note 1: Working days. Note 2: Ground shipment Note 3: Assumes no inter- dependencies.	Overnight and 2-Day Delivery Available? Note 1: Expedited freight charges additional
900299	Cross Match Technologies	ASSEMBLY, STORM 2720, CUSTOM FOAM - 500P/1000PX W/LABEL – TAA	\$527.90	\$521.38	33411	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
850601-001	Cross Match Technologies	SOFTWARE, INTEGRALE ENROLLMENT SERVER CAPACITY PACK (SINGLE SCANNER CONNECTION)	\$2,176.32	\$2,176.32	511210	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
950154	Cross Match Technologies	CMT ADVANTAGE MAINT, YR 1, STANDARD CMT SW, INTEGRALE ENROLLMENT SERVER SINGLE SCANNER CONNECTION	\$435.26	\$435.26	54151	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes
950154-12	Cross Match Technologies	CMT ADVANTAGE MAINT, SUBSEQUENT 1 YR, STANDARD CMT SW, INTEGRALE ENROLLMENT SERVER SINGLE SCANNER CONNECTION	\$435.26	\$435.26	54151	US	Yes - Qty 1 to 10, 20 Days ARO to Ship	Yes

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Part Number	Product Description	Skills	Education Level	Years of Experience	Hourly Rate	SIN
960022-008	LABOR - ANALYST II	Requirement Analysts - Identifies and documents requirements for systems and solutions	BS, equivalent	7+	\$124.68	54151S
960022-012	LABOR - HARDWARE ENGINEER II	On-site Installation; Sets up biometric enrollment environments	BS, equivalent	5 Yrs	\$136.01	54151S
960022-019	LABOR - PROJECT MANAGER I	Project management for entire project	BA, BS, equivalent	5 yrs; 2 yrs leadership	\$136.01	54151\$
960022-020	LABOR - PROJECT MANAGER II	Project management for entire project	BA, BS, equivalent	7 yrs; 2 yrs leadership	\$163.97	54151S
960022-021	LABOR - QUALITY ASSURANCE ANALYST I	Quality Assurance Testing	BA, BS, equivalent	0-3 yrs	\$73.67	541518
960022-022	LABOR - QUALITY ASSURANCE ANALYST II	Quality Assurance Testing	BA, BS, equivalent	2 yrs	\$112.21	54151S
960022-024	LABOR - SOFTWARE ENGINEER I	Development Customization / Tech Design	BS, equivalent	1-3 yrs	\$90.68	54151\$





Part Number	Product Description	Skills	Education Level	Years of Experience	Hourly Rate	SIN
960022-025	LABOR - SOFTWARE ENGINEER II	Development Customization / Tech Design	BS, equivalent	5 yrs	\$136.01	54151\$
960022-026	LABOR - SOFTWARE ENGINEER III	Development Customization / Development Management	BS, equivalent	10 yrs; 3 yrs managing at least 4 people	\$192.68	54151S